

Last Updated: 1-Aug-2025

## Privacy Policy

### Introduction

This Privacy Policy explains how CLINSOURCE LIFE SCIENCES LLC (“we,” “our,” or “us”) collects, uses, shares, and protects your personal information when you interact with our services, including our website, products, and communication channels. By using our services, you agree to the practices described in this policy.

### Information We Collect

- **Personal Information:** Your name, email address, phone number, and other contact details.
- **Usage Data:** Information about how you use our services, including your IP address, browser type, and pages visited.
- **Communication Data:** Content of communications you send to us, including emails, chat messages, and phone calls.
- **Consent Data:** Information on how and when you provided consent for communication and data usage, particularly for SMS and MMS messaging.

### How We Use Your Information

- **Service Provision:** To provide and improve our services, including customer support.
- **Communication:** To send you updates, newsletters, and service materials, subject to your preferences.
- **Compliance:** To comply with legal obligations and protect the user rights.

### How We Share Your Information

**No mobile information** will be shared with third parties, affiliates, or partners for marketing/promotional purposes. All other categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

### Sharing with Affiliates

We do not share your personal data with our affiliates unless absolutely necessary by law. If a situation arises where sharing is required, it will be done under strict confidentiality agreements and only for purposes aligned with this policy.

### Sharing with Partners

We may share your information with trusted partners who assist us in providing services, such as staffing and recruiting. These partners are bound by contractual

obligations to keep your information confidential and use it solely for the purposes for which it was shared.

### **Sharing with Third Parties**

We do not share your personal data with third parties for their marketing purposes. If we ever need to share your information with third parties, it will be disclosed in advance on our support page, and your explicit consent will be required.

### **10DLC Compliance and Consent Gathering**

#### **Website and SMS Disclosure Requirements**

In compliance with 10DLC campaign requirements, we have implemented the following measures on our website:

- **Privacy Policy:** Ensures transparency in handling consumer data and consent for SMS messaging.
- **SMS Disclosure:** Web forms include a clear SMS disclosure statement about messaging rates and opt-out options.

#### **Consent Collection Methods**

- **Website Consent:** Users opt in via checkbox when submitting phone numbers.
- **Verbal Consent:** Collected during interactions like phone calls.
- **Inbound SMS Consent:** Contact initiated by the user is considered consent.

#### **User Permissions**

- **Opt-In:** Initial SMS includes a required opt-in reply.
- **Opt-Out:** Replying "STOP" ends further messaging.
- **Help:** Replying "HELP" gives assistance and contact info.

#### **Frequency of Messaging**

All outbound messages include an auto-appended disclaimer with opt-out instructions, per carrier requirements.

#### **Data Security**

We use encryption, secure servers, and access controls to safeguard your data against unauthorized access and disclosure.

#### **Your Rights**

You can access, correct, or delete your personal information, and withdraw consent for certain uses like marketing communications at any time.

## **Changes to This Policy**

We may update this policy periodically. Changes will be posted here with a revised "Last Updated" date.

## **Contact Us**

**Email:** [team@clinsourcelifesciences.com](mailto:team@clinsourcelifesciences.com)

**Phone:** +1 (307) 201 0551

**Address:** 30 N Gould St Ste R, Sheridan, Wyoming 82801